



Community support and life after lockdown

This survey should take about 5 minutes to complete, during which time you will be asked about your experiences over the last two years, your relationship with your housing provider and your feelings about where you live.

All of your answers will be anonymised and will not be traceable back to you. If you have any questions, please see our FAQs on the website.

The reason for this survey is to provide policy makers and social housing providers with information that they can use to improve your community.

It's important for the anonymity of the study that neither the resident nor provider is identified during the free text answers. We will only collect an email address if you agree to be contacted for future surveys and your email address will not be used for any other purposes.

1. How would you best describe the area where you live? [Tick one]

- City
- Town
- Suburb
- Village
- Rural

2. Where did you receive additional help or support from during the pandemic?

[Tick all that apply]

- Family
- Friends
- Neighbours
- Community support or mutual aid groups
- Welfare calls from housing provider
- Online support
- Local foodbanks
- Support packages from housing provider
- Local charities
- Local council
- Local schools
- Local businesses
- Social media
- Medical professionals (e.g. NHS & Care services)
- Religious Groups
- Other (please state)

3. Where did people in your community receive help or support from during the pandemic? Even if you weren't the person being helped. [Tick all that apply]

- Family
- Friends
- Neighbours
- Community support or mutual aid groups
- Welfare calls from housing provider
- Online support
- Local foodbanks
- Support packages from housing provider
- Local charities
- Local council
- Religious groups
- Local schools
- Local businesses
- Medical professionals (e.g. NHS & Care services)
- Other (please state)

4. At the moment, how often do you feel lonely? [Tick one]

- Often / Always
- Some of the time
- Occasionally
- Hardly ever
- Never

5. How often did you feel lonely before the pandemic i.e. before March 2020? [Tick one]

- Often / Always
- Some of the time
- Occasionally
- Hardly ever
- Never

6. Regardless of what happens to me, I believe I can control my reactions [Tick one]

- Almost always
- Often
- Sometimes
- Rarely
- Almost never

7. Before lockdown (pre-March 2020), I was in control of my reactions regardless of what happened to me [Tick one]

- Almost always
- Often
- Sometime
- Rarely
- Almost never

8. What things help your community to withstand shocks (e.g. a lockdown) and help it to thrive?

Free text field

9. Do you think that the pandemic has improved your relationship with your housing provider?

- Yes
 No

Either way, please give some examples. Please do not name your housing provider?

Free text field

10. During the lockdowns were you aware of any actions of your housing provider that helped you or people in your community? (Even if you weren't the person being helped).

- Yes
 No

11. How much do you agree or disagree with the following statement? “Post-lockdown, I am hopeful for the future of my local community” [Tick one]

- Strongly agree
 Agree
 Neither
 Disagree
 Strongly disagree

12. Please list things that you feel could change to positively impact your local community post-lockdown?

Free text field

13. Taking all aspects of your home, local services, community and neighbourhood into account, which of the following best describes how you feel about where you live?

[Tick one]

- I really like it
- I like it
- I have no strong feelings
- I dislike it
- I really dislike it

14. What is your age group?

- 18-24
- 25-34
- 35-44
- 45-54
- 55-69
- 70+

15. What is your gender?

- Female
- Male
- Other (please state)

- Prefer not to say

16. Do you want be informed of other anonymous surveys by the Resident Voice Index™?

- Yes
- No

Email Address