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| **Cost of living – Crunch Time** | |
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Rising prices are pushing people across the UK into financial hardship. This is an ongoing situation that we believe is important to record to help make positive change happen.

This survey should take about 5 minutes to complete, during which you will be asked about the effects (if any) that changes to the cost of living are having on you and your household financially.    
   
It will explore your feelings towards these changes and what you think could improve the situation for you and your community.   
    
All your answers will be anonymised and will not be traceable back to you. If you have any questions, please see our FAQs.

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**1. What is your age group?**

18-24

25-34

35-44

45-54

55-65

66+

**2. Please select the first letter(s) of your postcode:**

**3. How often do you worry about being able to meet monthly living expenses?**

All of the time

Most of the time

Regularly

Some of the time

Rarely

**4. What contributes to any feelings of financial worry that you may have?**

*Free text*

**5. Name a household item that you don’t currently have, that would improve your quality of life.**

*Free text*

**6. Which of the following statements best describes your situation?**

‘I have no debt’

‘I have debt that I can easily manage.’

‘I have debt that I can manage, but it’s getting harder.’

‘I have debt that I am finding difficult to manage.’

‘I have debt that I am unable to manage’

**7. How do you feel you are coping with your debt situation?**

*Free text*

**8. Which sources of debt do you currently have? [Please tick all that apply and remember that this survey is completely anonymous and cannot be traced back to you]**

I have no debt

Credit card

Rent arrears

Buy Now Pay Later (e.g. Klarna)

Credit Union

Debt to friends or family members

Pawnbroker

Energy bill arrears

Unofficial or illegal lenders

Student Debt

Overdraft

Pay day loans

TV License

Goods on finance

Hire purchase

Council tax arrears

Water bills arrears

Landline / Internet bills arrears

Mobile phone bills arrears

Bank or building society loan

Other [Free text]

**9. Compared with six months ago is your financial situation**

Better

The same

Worse

**10. How much do you agree with the following statement:**

**‘My household would be able to manage an unexpected expense’** (e.g., a higher than expected household bill, a car breakdown etc.)

Strongly agree

Agree

Neither agree or disagree

Disagree

Strongly Disagree

**11. What actions do you know of within your community that are helping to ease some of the impacts of the cost of living crisis?**

Free text

**12.** How much do you agree with the following statement:

**‘If I needed advice about the current cost of living crisis I could go to someone in my neighbourhood.’**

Strongly agree

Agree

Neither agree or disagree

Disagree

Strongly Disagree

**13. What is your gender?**

Prefer not to say

Female

Male

Other (Please state)

**14. What number of financial dependants do you have?**   
(e.g. Child/ someone you are a carer for)

0

1

2

3 or more

**15. Taking all aspects of your home, local services, community and neighbourhood into account, which of the following best describes how you feel about where you live?**

I really like it

I like it

I have no strong feelings

I dislike it

I really dislike it

**16. If you would like to keep informed about the Resident Voice Index project, including the results of this survey, please enter your email address.**By entering your email address, you are consenting to be contacted by the Resident Voice Index™ for the purposes of this project only. You will not be contacted by any other parties. You can request our privacy policy from [info.residentvoice@mrisoftware.com](mailto:info.residentvoice@mrisoftware.com)